

## ELIGIBLE VEHICLES

The Chrysler Canada Certified Pre-Owned Vehicle program applies to all vehicles that are listed in the Vehicle Eligibility Guide and meet the following criteria:

1. Have 180,000 kilometres or less and are less than six years old from the original in-service date.
2. Will be used for personal transportation.
3. Are inspected and found to be mechanically fit and roadworthy by the selling Chrysler retailer.
4. Have not been declared a total loss by any insurance company.
5. Have not been modified from Chrysler or original manufacturer's specifications.

## INELIGIBLE VEHICLES

The following vehicles are ineligible for the Certified Pre-Owned Vehicle program:

- Vehicles with more than 180,000 kilometres.
- Vehicles more than six years of age from the original in-service date.
- Vehicles used for plowing snow.
- Towing or dump truck service vehicles.
- Vehicles converted or altered from the original manufacturer's specifications including motor homes. (Conversion vans by CCI approved body-builders are eligible, but require authorization for plan registration.)
- Diesel engine vehicles and Cab and Chassis other than CCI vehicles.
- Vehicles with altered or reset odometers or where actual metrage cannot be determined.
- Non-Chrysler vehicles in Quebec, Saskatchewan and Alberta.
- Vehicles not built to Canadian specifications (including all imported vehicles except those allowed by Chrysler Canada) or not registered in Canada.
- Vehicles involved in an accident to the extent of becoming an insurance write-off.
- Vehicles not used in accordance with manufacturer's specifications for payload and/or towing capacities.
- Vehicles where the factory warranty has been voided or restricted by the manufacturer.
- Vehicles subjected to severe off-road use.
- Vehicles exceeding 6200 kilograms.
- Hybrid-powered vehicles.

## PERSONALIZED TERMS & CONDITIONS WELCOME KIT

Upon receipt and acceptance of your application by Chrysler as submitted by your selling CCI retailer, you will be mailed a personalized welcome letter confirming your entitlement to the benefits of the contract you purchased, a member's card and the Terms and Conditions Outline. This will identify you and your vehicle to any Chrysler retailer in Canada, or the United States, as being eligible for plan benefits. The member's card is to be presented to the retailer when requesting plan services.

## OWNER'S RESPONSIBILITY

The owner's responsibility is to properly operate, care for and maintain the vehicle as prescribed in the Owner's Manual supplied by Chrysler Canada or the applicable manufacturer of each vehicle.

# OUR COMMITMENT

To deliver the best  
pre-owned vehicle  
shopping and ownership  
experience possible.



Peace of Mind,  
Everywhere You See  
This Sign.

CERTIFIED QUALITY  
BACKED BY  
CHRYSLER CANADA.



# Five Impressive Reasons to Feel Confident about a Certified Pre-Owned Vehicle.

## VEHICLE INSPECTION

Every qualifying pre-owned vehicle has been put through a thorough mechanical, operational and appearance inspection as part of the certification process. Trained service technicians and quality control specialists personally inspect inside, outside and under the hood of the vehicle to ensure that your pre-owned vehicle is certified to be in good condition.

## QUALITY RECONDITIONING

Our comprehensive reconditioning and detailing treatment returns Certified Pre-Owned Vehicles to a certified quality standard. In accordance with the thorough inspection, we carefully examine your vehicle's interior, exterior, paint, engine compartment and underbody.

## 3-DAY/500-KM EXCHANGE POLICY\*

Our simple one-time exchange policy means you can be sure that the premium quality pre-owned vehicle you select is exactly the one you want. If you decide for some reason that it's not, simply return it within three (3) days or five hundred (500) kilometres, whichever comes first (in the same condition that you bought it), for an exchange and we'll help you find the vehicle that's exactly right for you. It's one important way we reduce the risk of shopping for a pre-owned vehicle.

\*At participating retailers only. Some restrictions apply. See your retailer for details.

## CERTIFIED PRE-OWNED VEHICLE SERVICE CONTRACTS

With premium quality assured by our thorough inspection and reconditioning process, Certified Pre-Owned Vehicles can be equipped with a range of service contract limited-coverage plans from Chrysler Canada Inc. (hereafter referred to as CCI). These service contract plans cover the parts and labour costs of many of the major mechanical components. If you opt for contract coverage, a rental allowance of \$50 per day and a roadside assistance plan will be included and, depending on your choice of contract, items such as steering, air conditioning, brakes and/or powertrain components such as engine and transmission can also be included. Please ask your retailer for more detailed information.

## NATIONWIDE SERVICE

Plan service will be provided by the retailer who sold you the plan. In the event that you cannot return to the selling dealer for service, you may request plan service from any Chrysler retailer in Canada or the continental United States. If you are unable to obtain plan service from an authorized retailer, you can call the toll-free number contained in the terms and conditions to receive service instructions.

Give yourself the peace of mind that comes with a choice of Service Contract Plans that let you add more time and metrage to your Certified Pre-Owned Vehicle's component protection. It's a smart way to tailor your vehicle warranty to suit your driving habits, and get an extra measure of protection against any unexpected repairs.

*Shown below are the various plans. Information on current pricing is available from your retailer.*

Every eligible Certified Pre-Owned Vehicle can be covered with an optional CCI-backed, fully transferable Service Contract Plan that provides protection against the cost of parts and labour should covered components require repair or replacement. Certified Pre-Owned Vehicle coverage selection is based on one of the following categories:

**FOR MOST 2003 AND 2004 CHRYSLER MODELS**

Plan Code	Metreage Eligibility	Plan Term yrs/km
<b>Gold Only Plans – \$100 Deductible</b>		
9B2	15,001 – 60,000 km	7 yrs/115,000 km
9B5	15,001 – 60,000 km	3.5 yrs/70,000 km
9B7	15,001 – 60,000 km	4 yrs/80,000 km
9B8	15,001 – 60,000 km	5 yrs/100,000 km
<b>Gold and Powertrain Plans</b>		
<b>\$50 Deductible</b>		
971*	15,001 – 115,000 km	5 yrs/120,000 km
973*	15,001 – 115,000 km	6 yrs/140,000 km
975*	15,001 – 115,000 km	7 yrs/160,000 km
<b>\$100 Deductible</b>		
972*	15,001 – 115,000 km	5 yrs/120,000 km
974*	15,001 – 115,000 km	6 yrs/140,000 km
976*	15,001 – 115,000 km	7 yrs/160,000 km

\*FOR CCI VEHICLES WITHIN BASIC 3/60 WARRANTY AND BEYOND SIX MONTHS OR 15,000 KILOMETRES, MEASURED FROM THE VEHICLE'S ORIGINAL IN-SERVICE DATE AND ZERO KILOMETRES. YOUR RETAILER WILL TRANSFER THE BALANCE OF YOUR REMAINING POWERTRAIN WARRANTY AT NO CHARGE.

**FOR MOST 2001, 2002 AND 2005 NEWER CHRYSLER MODELS**

Plan Code	Metreage Eligibility	Plan Term yrs/km
<b>Gold Only Plans – \$100 Deductible</b>		
9B2	15,001 – 60,000 km	7 yrs/115,000 km
9B5	15,001 – 60,000 km	3.5 yrs/70,000 km
9B7	15,001 – 60,000 km	4 yrs/80,000 km
9B8	15,001 – 60,000 km	5 yrs/100,000 km
<b>Gold and Powertrain Plans</b>		
<b>\$50 Deductible</b>		
951*	15,001 – 100,000 km	5 yrs/120,000 km
953*	15,001 – 100,000 km	6 yrs/140,000 km
955*	15,001 – 100,000 km	7 yrs/160,000 km
<b>\$100 Deductible</b>		
952*	15,001 – 100,000 km	5 yrs/120,000 km
954*	15,001 – 100,000 km	6 yrs/140,000 km
956*	15,001 – 100,000 km	7 yrs/160,000 km

\*FOR CCI VEHICLES WITHIN BASIC 3/60 WARRANTY AND BEYOND SIX MONTHS OR 15,000 KILOMETRES, MEASURED FROM THE VEHICLE'S ORIGINAL IN-SERVICE DATE AND ZERO KILOMETRES. YOUR RETAILER WILL TRANSFER THE BALANCE OF YOUR REMAINING POWERTRAIN WARRANTY AT NO CHARGE.

**FOR MOST 2003 AND NEWER SPECIAL USE VEHICLES AND 2000 MODEL YEAR AND PRIOR CHRYSLER VEHICLES**

Plan Code	Metreage Eligibility	Plan Term yrs/km
<b>Powertrain Only Plans – \$100 Deductible</b>		
9B1	15,001 – 60,000 km	3.5 yrs/70,000 km
9B3	15,001 – 60,000 km	7 yrs/115,000 km
<b>Gold and Powertrain Plans – \$100 Deductible</b>		
924	15,001 – 60,000 km	5 yrs/100,000 km
927	15,001 – 60,000 km	6 yrs/160,000 km
928	15,001 – 60,000 km	7 yrs/115,000 km

FOR VEHICLES STILL UNDER MANUFACTURER'S BASIC 3/60 WARRANTY AND BEYOND SIX MONTHS OR 15,000 KILOMETRES. MEASURED FROM THE VEHICLE'S ORIGINAL IN-SERVICE DATE AND ZERO KILOMETRES. YOUR RETAILER WILL TRANSFER THE BALANCE OF THE FACTORY WARRANTY AT NO CHARGE.



**ELIGIBLE CERTIFIED PRE-OWNED VEHICLES BEYOND THE MANUFACTURER'S FACTORY POWERTRAIN WARRANTY**

- Vehicles must be within six years of age measured from the original In-Service Date
- Plan coverage begins on the Plan Sale Date and Metrage

Plan Code	Metreage Eligibility	Plan Term yrs/km
<b>Powertrain Only Plans – \$100 Deductible</b>		
901	up to 180,000 km	6 mo/10,000 km
917	up to 180,000 km	1 yr/20,000 km
918	up to 180,000 km	2 yrs/40,000 km
919	up to 180,000 km	3 yrs/60,000 km
982	up to 140,000 km	4 yrs/80,000 km
992	up to 100,000 km	5 yrs/100,000 km

**CHRYSLER VEHICLES BEYOND 3/60 BASIC WARRANTY AND NON-CHRYSLER VEHICLES BEYOND ONE YEAR OR 20,000 KM**

- Vehicles must be within six years of age measured from the original In-Service Date
- CCI vehicle plan coverage begins on the Plan Sale Date and Metrage

Plan Code	Metreage Eligibility	Plan Term yrs/km
<b>Gold Only Plans – \$100 Deductible</b>		
905	up to 180,000 km	6 mo/10,000 km
907	up to 180,000 km	1 yr/20,000 km
908	up to 180,000 km	2 yrs/40,000 km
909	up to 180,000 km	3 yrs/60,000 km
981	up to 140,000 km	4 yrs/80,000 km
991	up to 100,000 km	5 yrs/100,000 km
<b>Gold and Powertrain Plans – \$100 Deductible</b>		
920	up to 180,000 km	1 yr/20,000 km
940	up to 180,000 km	2 yrs/40,000 km
960	up to 180,000 km	3 yrs/60,000 km
983	up to 140,000 km	4 yrs/80,000 km
993	up to 100,000 km	5 yrs/100,000 km

**POWERTRAIN COMPONENT COVERAGE**

**ENGINE:** Cylinder block and all internal parts; cylinder head assemblies; core plugs; valve covers; oil pan; timing chain/belts, gears and sprockets and cover; oil pump; intake and exhaust manifolds; water pump and housing; turbocharger housing, all internal parts and wastegate actuator; harmonic balancer; supercharger; fuel injection pump and injectors on Cummins® diesel engines; seals and gaskets for these parts only

**TRANSMISSION:** Case and all internal parts; oil pan; torque converter and starter ring gear; flex plate; drive plate; flywheel; bell housing; transaxle speed sensors and solenoid assembly; transmission control module and range switch; seals and gaskets for these parts only

*Note: Manual transmission clutch parts are not covered at any time.*

**FRONT-WHEEL DRIVE:** Transaxle case and all internal parts; oil pan and differential cover; axle shaft assemblies; constant velocity joints, housing and boots; front wheel bearings; seals and gaskets for these parts only

*Note: Manual transmission clutch parts are not covered at any time.*

**REAR-WHEEL DRIVE:** Driveshaft assemblies; U-joints and yokes; driveshaft centre bearings; axle housing and all internal parts; axle shafts and bearings; seals and gaskets for these parts only

**FOUR-WHEEL DRIVE (4x4):** Transfer case and all internal parts; U-joints and yokes; driveshafts and centre bearings; axle housings and all internal parts; disconnect housing assembly; axle shafts and shaft bearings; locking hubs and bearings; seals and gaskets for these parts only

**ALL-WHEEL DRIVE (AWD):** Power transfer unit and all internal parts; driveshaft and axle shaft assemblies; constant velocity joints and boots; axle housing and all internal parts; differential carrier assembly and all internal parts; output ball bearing; output flange; end cover; viscous converter clutch; overrunning clutch; vacuum motor; torque tube; pinion spacer and shim; seals and gaskets for these parts only

**GOLD (NON POWERTRAIN) COMPONENT COVERAGE**

**ELECTRICAL:** Generator (Alternator); starter motor and solenoid; powertrain control module; engine control module (single module engine controller); distributor; ignition coil, coil pack assembly; voltage regulator; horn and horn pad; factory-installed radio; factory-installed compact disc player; factory-installed video player; factory-installed navigation module and factory-installed DVD player; electronic instrument cluster; amp/voltmeter gauge; fuel gauge; temperature gauge; tachometer; oil pressure gauge; turbo gauge; electrical and mechanical speedometer; all wiring harnesses; electronic fuel injection system (excluding injectors); windshield and rear wiper motors; wiper control module; manually operated electrical switches; park neutral position switch; temperature and oil pressure sending units/switches; body control module; rear window defrosters; power window motors, power window flex tracks; power antenna; power seat motors; power door locks and linkages (excluding latch assembly and lock cylinder); keyless entry receiver/module; trip computer; message centre; overhead Electronic Vehicle Information Centre; overhead electronic compass/temperature; power sunroof motor, module and cable assembly; convertible top motor; power mirror motors and controls; cruise control servo; headlight door motor; concealed headlamp module

**ANTI-LOCK BRAKES (ABS):** Brake system's hydraulic assembly; pump motor assembly; controller; sensors and relays; seals and gaskets for listed components only

**BRAKES:** Master cylinder; assist booster; wheel cylinders; disc brake calipers and pistons; brake lines; hoses; fittings; proportioning valve; seals and gaskets for these parts only

*Note: Brake shoes, pads, rotors, and drums are not covered.*

**STEERING:** Steering gear housing and all internal parts; power steering gear and pump; steering shaft lower coupling; rack and pinion assembly; driver's side air bag module; seals and gaskets for above listed components only

**ENGINE COOLING AND FUEL:** Cooling fan; fan clutch and motor; radiator; coolant temperature switch; water pump pulley; electric and mechanical fuel pump; fuel tank sending unit; fuel tank and lines

**AIR CONDITIONING AND HEATING:** Factory or manufacturer authorized installations only. Compressor; clutch; coil; condenser; evaporator; receiver-dryer, expansion valve; hoses and lines; low and high pressure cut-off switches; clutch cycling switch; instrument panel; control assembly; power module; air conditioning/heater blower motor; seals and gaskets for the above listed components only

**FRONT SUSPENSION:** MacPherson struts; strut mounting plates and related bushings and bearings; upper and lower control arms; control arm shafts and bushings; upper and lower ball joints

**REAR SUSPENSION:** Lower control arms; stub axle spindles; rear springs and bushings; U-bolts, hangers and isolators; shackles and snubber and sway bar

THIS BROCHURE CONTAINS GENERAL INFORMATION ONLY. SEE RETAILER FOR COMPLETE DETAILS AND CONDITIONS.