



Enhanced coverage for your safety and convenience

This brochure is for your general information. Complete details are provided in the Terms and Conditions of the plans. FCA Canada Inc. reserves the right to change or discontinue plans or to change pricing without notice and without incurring obligation.

SVD280E (07/15)



Your Safety and Convenience Service Contract protects you against repair bills for the conditions covered by your chosen plan in normal use, for the duration of the contract. The contract is between you (the purchaser) and FCA Canada Inc.



FCA Canada Inc. Service Contracts keep us connected to you, our loyal customer, as we strive to build your next vehicle even better.

Safety and Convenience

The following services are provided under the Safety and Convenience Service Contract:

Accident Towing

Accident towing services will be provided within North America twenty four hours a day, and three hundred and sixty-five days a year.

Accident towing will be conducted to the nearest FCA Canada, dealership, or approved location. A tow to an Accident Reporting Center (ARC) if required before proceeding to the dealership or otherwise approved location is covered in full under this program. Vehicles that are registered in Canada but travelling in the United States of America, will receive the same coverage benefits.

The Accident towing program would include the following types of tows:

- Accident tows
- Stolen vehicle recovery (e.g. joy ride situations)
- Vandalism tow
- Destruction by external factor(s) tow (e.g. hail, fallen tree...)

Towing

If your vehicle cannot be driven because of a mechanical breakdown not related to a motor vehicle accident, it will be towed at no charge to the nearest authorized FCA Canada Inc. retailer which services your brand of vehicle. If required, the cost of dollies, flatbed or underground access fees is covered.

Winching

If your vehicle is stuck in a ditch, mud or snow adjacent to a publicly maintained roadway and is accessible, it will be winched to the road surface. If the vehicle cannot be driven and a tow is also required, you are responsible for both the tow and the winching.

Flat Tire

If you have a flat tire, your usable spare will be installed. Otherwise, the vehicle will be towed to the nearest service station. Tire repairs are not covered.

Out of Fuel

If your vehicle has run out of fuel, a small amount will be delivered free to your location. Where fuel delivery is prohibited, your vehicle will be towed to the nearest service station in lieu of fuel delivery.

Dead Battery

If your battery is dead, jump-start assistance will be dispatched to your location. If your battery does not respond, your vehicle will be towed to the nearest authorized FCA Canada Inc. retailer.

Lockout

If you are locked out of your vehicle or your locks are frozen, help will be dispatched up to 100 km to your location. Replacement of keys is not covered.

Tire Road Hazards

Tire road hazard damage which is not included in the tire manufacturer's warranty. Coverage is limited to the four factory-installed tires. **For tire repairs, up to \$50** of the repair cost for a tire leak caused by a road hazard condition is covered. **If tire replacement is required**, the cost of the replacement will be covered in accordance with a pro-rata schedule based on tread wear.

Wheel Road Hazards

Wheel road hazard damage caused by road hazards which are not included in the vehicle's warranty. Coverage is limited to the four factory-installed wheels. **For wheel repairs, the plan will cover up to \$200** of the cost to repair a wheel if it becomes damaged due to a road hazard condition. **If wheel replacement is required**, the cost of a replacement wheel will be covered, including mounting, balancing, new valve stem and tax.