



Sooner or later,
it's going to happen!

This brochure is for your general information. Complete details are provided in the Terms and Conditions of the plans. FCA Canada Inc. reserves the right to change or discontinue plans or to change pricing without notice and without incurring obligation.

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A stray shopping cart puts a 2-inch dent in the door of your car. A home run leaves a 4-inch baseball crater in the roof of your mini van. A child in the car parked next to you opens his door hard enough to crease yours. A flying stone creates a star-shaped chip in your truck's windshield. It happens.

Dents and dings, glass chips and even tears in upholstery and carpet can occur from day one and they may worsen if not repaired promptly. They are annoying, unattractive and reduce the resale value of your vehicle.

Don't wait for that first dent, tear or windshield chip – protect your vehicle now!



FCA Canada Inc. Service Contracts keep us connected to you, our loyal customer, as we strive to build your next vehicle even better.

Appearance Care Coverage

An FCA Canada Inc. Appearance Care Service Contract protects both new and previously-owned vehicles against the cost of annoying minor damage repairs. Choose the plan which provides the coverage your vehicle deserves:

Basic Care

Covers repairs of annoying dents and dings in your vehicle's outer body panels. The Basic Care plan covers:

- Unlimited vertical and horizontal panel paintless dent repairs.

Premium Care

Upgrades your coverage to include extended care for interior upholstery and windshield glass repairs. The Premium Care plan covers:

- Unlimited vertical and horizontal panel paintless dent repairs.
- Windshield chip and crack repairs.
- Interior upholstery and soft trim repairs.
- Carpet and floor mat repairs.

You can also choose how long you want your Basic Care or Premium Care coverage to last. For new and pre-owned vehicles up to 5 years coverage is available. See your FCA Canada Inc. retailer for complete details.

Appearance Care coverage is purchased before you take delivery of your new or previously owned vehicle. Unexpired coverage is transferable without charge to the subsequent owner of your vehicle.

An Appearance Care Service Contract provides convenient, worry-free relief by using advanced techniques to repair the following damages:

Paintless Dent Repair

Paintless Dent Repair (PDR) is an innovative process developed by automobile manufacturing production teams to remove small dents and dings from painted sheet metal surfaces without harming the vehicle's factory finish. PDR works from behind the damage so it does not require sanding, painting or body fillers. In most cases, there is no evidence a dent ever existed.

Dent Zone® certified technicians are highly skilled craftsmen who use special hand tools to manipulate and flex the metal back to its original form.

All sizes of dents and dings on vertical panels that can be repaired using the PDR process are covered. On horizontal panels, dents and dings no larger than four inches are covered if they can be repaired using the PDR process. There is no limit to the number of repairs within the term of the coverage.

Windshield Repairs

Minor chips and cracks in your windshield can be a driver distraction and may worsen, eventually requiring a costly windshield replacement. Chips less than 1.5 inches in diameter and cracks less than six inches long are covered by the Premium Care plan and can be repaired in about 30 minutes at no additional cost to you.

Interior Repairs

Small rips, tears or burn holes less than two inches in seats, soft trim, carpet and carpeted floor mats are covered by the Premium Care plan and can be repaired if caught early.

Call a toll-free number, schedule your repair at your selling FCA Canada dealership. If you cannot return to the retailer where you purchased your vehicle, Appearance Care services are available at any FCA retailer in Canada or the continental United States.